

Keys Gate

Bulk AT&T Services

Step 1

Choose your AT&T package

- AT&T Bulk Services U200, HD, Hbo/Cinemax pkg, 2 receivers and internet 6 are provided through [Keys Gate](#)
- Determine which products you want to add to your package - upgrades will be billed directly to you on a monthly basis by AT&T

Step 2

Place your order

- Call 866.299.6824 - you MUST call this number to place your order for both the standard package and/or upgrades
- Advise the AT&T sales representative you are a Bulk Customer at [Keys Gate](#)
- Make a note of your installation date & billing account number, or BAN#. *(You will need your BAN# to reference your account later)*

Step 3

Installation Date

- A decision maker, age 18 or older, must be present for the duration of the installation - service will not be installed unless a decision maker is home
- Call 866.299.6824 if you need to change your installation date *(Installation may take up to 6 hours)*
- Active DSL lines will be disconnected
- Make a note of your account passcode at time of installation
- Check all services to ensure they are working BEFORE the technician leaves

Step 4

Bulk Services

- Provided through [Keys Gate](#)

AT&T Bill-Upgrades

- Any upgrades over the Bulk Services will be billed separately to you on your monthly AT&T bill
- The rate billed will be the retail pricing difference from your bulk package and the upgrades you have selected

NOTE: You cannot include any payments to [Keys Gate](#) for the bulk services with your AT&T bill payment, and you cannot include your AT&T bill payment with any payments to [Keys Gate](#)

Step 5

Billing Questions

- Call 866.299.6824 for billing questions - **do not call the number on your bill**
- Have your BAN# ready to give to the representative

